

Customer Complaints Form

Please fill in your details & form below

Name of Client: _____

Trading Account Number: _____

Date: Client Email Address: _____

Client telephone number: _____

(Please include your country code)

Nature of Complaint:

(Please state full details below and attach relevant documents)

For Internal Use Only Complaint received

by:

.....

Initial Response to client (24h):

.....

Informed Client of Initial Action Taken: YES / NO Final

Response:

.....

Final Response sent to client: YES / NO

File handed to C.O: YES / NO

Signature of C.O:.....

Please send the completed form to: compliance@tickmill.com