

Cookies Policy

July 2026

Tickmill Ltd Cookies Policy

Tickmill Ltd is authorised and regulated in the Seychelles by the Financial Services Authority ("FSA"), under license number SD008. The Company's Registered Office is at 1st Floor of KLA Complex, Mont Fleuri, Mahe, Seychelles. When you visit or use our Website, ("the Website"), Tickmill Ltd will use cookies and similar tracking technologies to distinguish you from other users. This helps us to deliver a secure, efficient, and user-friendly experience, to monitor and improve the performance of our Website, to provide you with a more relevant and effective experience when you browse our Website, including presenting websites according to your needs or preferences and it allows us to improve the site generally, and to support our regulatory and operational obligations as a licensed financial service provider.

This Cookies Policy explains what cookies are, how we use them, and the choices available to you. This policy should be read together with our Privacy Policy.

What is a cookie?

Cookies are small files of information that often include a unique identification number or value, which are stored on your device (computer, tablet, or mobile device) when you visit the website. Cookies allow the website to recognize your device and store certain information about your preferences or past actions.

Unless you adjust your browser settings to refuse cookies, our systems may place cookies on your device when you visit our Website. You may choose to disable or delete cookies, however this may limit access to certain parts of the Website, particularly secure or account-related areas. Some of our business partners (e.g. advertisers) use cookies on our Website(s). We have no access to, or control over, these cookies. The cookies do not contain personally identifying information nor are they used to identify you. You may choose to disable the cookies.

Types of Cookies we use

1. **Strictly necessary cookies:** these cookies are essential for the operation of the Website and cannot be switched off. They enable core functionality such as: secure login to your account, navigation between secure pages, allocation and processing of transactions and fraud prevention and security monitoring. (These cookies do not require user consent).
2. **Functional Cookies:** allow us to remember choices you make and provide enhanced features, such as: language or region preferences, maintaining authenticated sessions, and providing customized Website features.
3. **Analytics and Performance Cookies:** We use analytics technologies and cookies to collect information about how users interact with the Website. This helps us to understand usage patterns, improve Website performance, and enhance user experience. Analytics data may include: Pages visited and navigation paths, session duration and interaction events, device, browser and technical identifiers, and error logs and system performance data. Where applicable, analytics information is collected in anonymized or pseudonymized form. Analytics cookies are not used to make automated trading decisions.
4. **Session and Behavioural Analysis Tools:** For operational, security and service improvement purposes, we may use tools that analyse user activity during Website sessions. These tools may collect data regarding how users interact with Website elements (such as clicks, scrolling, and navigation flows). Appropriate safeguards are applied, including: masking or exclusion of passwords, authentication credentials and payment information, restricted access to session data on a need-to-know-basis and use of session analytics solely for security, operational integrity, and platform improvement.

5. Marketing and third-party cookies: Third-party service providers may place cookies on our Website for advertising, analytics or performance measurement purposes. These cookies may be used: to display relevant advertisements, to limit how often you see certain adverts, to measure campaign effectiveness and to compile aggregated usage statistics.
We do not control third-party cookies directly. You should review the respective third-party providers privacy and cookies policies for further information.

Personal data and cookies

Cookies may collect or process personal data or pseudonymous identifiers, such as: IP address and device identifiers, technical and usage information and account or client reference identifiers where required for secure functionality.

Any personal data collected via cookies is handled in accordance with our Privacy Policy and applicable data protection laws.

Web beacons and similar technologies

Some pages on our Website may contain electronic images known as web beacons (also referred to as clear gifs or pixel tags). These allow us and our service providers to: count visitors to specific pages, understand how users engage with content and measure the effectiveness of campaigns.

Web beacons typically collect limited technical information and are not used to directly identify individuals.

Your consent and cookie choices

Strictly necessary cookies are always active. For non-essential cookies (including analytics and marketing cookies), we may request your consent via cookie settings or banners where required.

You may manage or withdraw your cookie preferences at any time through your browser settings or available preference tools. Please note that disabling certain cookies may affect Website functionality.

By continuing to use our Website, you are agreeing to our placing cookies on your device(s), in order to analyse the way you use our Website. If you do not wish to accept cookies in connection with your use of this Website, you must stop using our Website.

How to delete and block cookies

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website. For further information about disabling cookies, please refer to www.allaboutcookies.org

Contact us

If you have any questions regarding this Cookies Policy our data practices, or security measures, please contact us at: support@tickmill.com